

Quality Management Policy Statement


CESA aims to support and represent its Member Firms who make up the bulk of the Consulting Engineering Industry.

CESA also aims to ensure that through the strict implementation of its membership criteria that the Clients serviced by its Member Firms, receive a high level of quality professional services.

CESA will by way of example implement and continuously improve the effectiveness of its own internal ISO 9001 2015 Quality Management System, through the achievement of the following goals/commitments related to this policy, namely through:

1. Creating a management environment which is supportive of the overall Vision, Mission, Strategic Plans, Business Plans and values of the organization.
2. Striving to ensure that as far as possible, member's needs and expectations and applicable statutory and regulatory requirements are met.
3. Striving to ensure the continuous involvement, commitment and dedication of all CESA staff, committees, volunteers and service providers
4. Striving to ensure that CESA are responsive to the prevailing business environment of its stakeholders at all times.
5. Striving to ensure a people centered approach and the opportunity for ongoing personal growth and development of staff.
6. Striving to regularly review the CESA Quality Management System to ensure suitability, adequacy and effectiveness whilst identifying opportunities for continuous improvement and managing identified risks.

The above commitments/goals will be achieved by ensuring that quality objectives are established at all levels and functions. The attainment of these objectives will be monitored and evaluated through the review of the Quality Survey, Strategic Plans and Business Plans.



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